

Covid-19 Official Position and Protocol

Dear Customers,

We want to Thank You immensely for your support during this trying time.

We take the health of our customers and staff very seriously.

While we continue to operate during this outbreak, we are trying to take extra precautions to help stop the spread of Covid-19 in our community.

For the safety of all, we are taking the following steps:

*First and foremost, If you (or anyone in your party) are sick or have any symptoms of illness, please call us to reschedule your appointment to a later date.

* Brides are limited to ONE guest. If you have family and loved ones that cannot be here with you, we have an iPad in the store that we are happy to use to FaceTime or Zoom for multiple guests, so they don't miss out on any of the joy

* No children will be allowed. We love little ones, but at this time we ask all children be kept home. Any appointments that arrive with children will politely be asked to reschedule.

* There will only be Two Appointments at a time. This will also allow us to clean and disinfect thoroughly between guests.

* We will be open with shorter business hours until further notice as we closely monitor local health official's advice.

* As of today, all our designers factories are working at 100%, however there is no telling what the backlog may turn into with the unknown uncertainty of this setback, and the global impact it is having. As a result, we STRONGLY suggest if you're getting married in 2020, that you order your dress as soon as possible to ensure on time delivery. Currently, designers ship dates are extending out to The end of the year with no option to rush cut. Some of our designers keep a few dresses in stock -which we can check on during weekday business hours, but this should not be considered the norm. If you have been in and had a favorite, it is highly recommended that you call us as soon as possible and schedule a time to come back in and place your order.

*For brides who are concerned about trying on gowns, please know that Covid-19 cannot live for long on surfaces. We are taking steps to pressure-steam our gowns with a high-pressure sanitizing steamer in between each appointment, as well as using Lysol on the insides of each gown after each has been tried on. For these reasons we ask that you book an appointment to allow us the extra time we need to clean in between customers.

Due to the unknown nature of the next few months we are strongly encouraging customers to pick up their special orders, as we can't control government shut downs. We can hold your items but you may feel better having your items in your possession. We can also ship your items to you for a fee.

We will remain open unless shut down officially by the government.

If you are delaying or canceling your event please inform us as soon as possible.

Lastly, What do we (and All Other Small Businesses) need to be successful?

- For you to trust us.
- For you to share our social media posts and comment on them
- For you to give a shout out to your consultant.
- For you to know that this will pass and we will be stronger for it.